



2004 COMMUNITY SERVICES WORKSHOP

CSBG DAY

WEDNESDAY, APRIL 21, 2004



AGENDA

8:00--9:00	WORKSHOP REGISTRATION	Sheraton Lobby
8:00--4:30	SHOWCASE RESOURCE ROOM	Piazza Atrium
9:00--9:30	WELCOME & ANNOUNCEMENTS	Justines Ballroom
9:30--10:45	CONTRACT REVIEW & FORMS	Justines Ballroom
	BOARD TRAINING	Colorado Conference Room
10:45--11:00	BREAK	Piazza Atrium
10:45--12:00	BEST PRACTICES	Justines Ballroom
	BOARD TRAINING (CONT.)	Colorado Conference Room
12:00--1:15	LUNCH	On Your Own
1:15--2:15	RESULTS ORIENTED MANAGEMENT ACCOUNTABILITY	Justines Ballroom
2:15--2:30	BREAK	Piazza Atrium
2:30--3:00	INNOVATIVE PROGRAMS: INDIVIDUAL DEVELOPMENT ACCOUNTS & EARNED INCOME TAX CREDIT PROGRAMS	Justines Ballroom
3:00--3:30	PARTNERSHIPS: WORKING WITH FAITH-BASED ORGANIZATIONS	Justines Ballroom
4:00--4:30	FIELD REPRESENTATIVE MEETINGS	To Be Announced

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WORKSHOP DETAILS

SHOWCASE RESOURCE ROOM

- CAL/NEVA
- Center for Community and Family Services, Incorporated
 - Union Station Foundation
 - El Centro
- Center for Employment Training
- Central Valley Opportunity Center
- City of Los Angeles, Community Development Department, Human Services and Neighborhood Development Division
- Community Action Partnership of Kern County
- Community Action Partnership of Orange County
- Community Action Partnership of Sonoma County
- Contra Costa County Community Services Department
- Department of Community Services and Development
- DirectApps – Low-Income Solution
- Fresno County Economic Opportunities Commission
- Interactive Intelligence
- Long Beach Community Services Development Corporation
- Los Angeles County, Department of Community and Senior Services
- Merced County Community Action Agency
- North Coast Opportunities
- Northern California Indian Development Council
- Pacific Gas & Electric Company
- Proteus, Incorporated
- Riverside County, Department of Community Action
- San Diego Gas & Electric Company
- Seniors Against Investment Fraud
- Southern California Edison
- Southern California Gas Company

The showcase resource room is an opportunity for organizations to showcase local and statewide programs. This will also provide an opportunity for workshop attendees to network, share success stories and learn what others organizations are doing throughout the State.

WELCOME/ANNOUNCEMENTS

- Norm De Young, CSD Staff
- Timothy M. Dayonot, CSD Director

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CONTRACT REVIEW & FORMS

- *Travis Green, CSD Staff*
- *Constance Samuel, CSD Staff*

CSD will discuss changes to the CSBG Contract, identify and review the reporting forms process for the 415, 295 and 296, highlighting specific reporting requirements, as well as, language additions and deletions.

BOARD TRAINING

- *Norm De Young, CSD Staff*
- *Jim Masters, President, Center for Community Futures*

This session will consist of a brief background on the evolution and development of CSBG, the rationale behind Tripartite Boards and the vision of the framers for the intensity and enthusiasm of Board of Directors' activities. The major focus of the session will be on the fundamental Roles and Responsibilities of Board Members, their minimum job requirements and responsibilities, as well as the minimum rights that a Board Member is expected to exercise. Audience participation and feedback is strongly encouraged.

BEST PRACTICES

- *Sam Benabides, CSD Staff*
- *Jean Warren, Central Valley Opportunity Center*
- *Vanessa Johnson, City of Los Angeles, Community Development Department*
- *Tricia Lyn Maas, Long Beach Community Services Development Corporation, Inc.*
- *Kristen Lee, Berkeley Community Action Agency, Housing Department*

This session will present thought-provoking information on the development and implementation of "Best Practices" for administering CSBG Programs. A panel, consisting of CSD's contractors will introduce and discuss effective processes and procedures, common pitfalls and possible remedies for case management, family sufficiency, and data collection/safety net processing and tracking tools. Audience participation, feedback and recommendations are strongly encouraged.



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RESULTS ORIENTED MANAGEMENT ACCOUNTABILITY (ROMA)

- *Pamela Harrison, CSD Staff*
- *Jim Masters, President, Center for Community Futures*

Jim Masters, President of the Center for Community Futures will present an overview of ROMA. The session will cover the historical evolution of ROMA, purpose, perspective, the National Goals and the status of California's implementation of ROMA and next steps.

INNOVATION PROGRAMS: INDIVIDUAL DEVELOPMENT ACCOUNTS (IDA) & EARNING INCOME TAX CREDIT (EITC) PROGRAMS

- *Sam Benabides, CSD Staff*
- *Maria Jauregui, Internal Revenue Service, EITC Program Representative*
- *Aurora Moreno, Ventura County Commission on Human Concerns*
- *Jonathan Newsom, Long Beach Community Services Development Corporation, Inc.*

A panel of CSD's contractors will introduce their IDA and EITC Programs. The panel will discuss the advantages and disadvantages of each program and applicable Federal and State laws and regulations as they relate to the administration of each program. This workshop will strongly encourage audience participation and feedback.

PARTNERSHIPS: WORKING WITH FAITH-BASED ORGANIZATIONS

- *Dr. Lance Williams, President/CEO, Long Beach Community Services Development Corporation, Incorporated*

Dr. Lance Williams, President/CEO of Long Beach Community Services Development Corporation, Incorporated will present the role of faith-based organizations in communities of service, provide suggestions on collaboration and define areas of mutual interest, and discuss future relationships between faith-based organizations and community-based organizations.

FIELD REPRESENTATIVE MEETINGS

- *Lorraine Yamada, CSD Staff*
- *CSD Field Representatives*

Agencies will have the opportunity to meet with their assigned Field Representative and other agencies in their region to discuss issues or questions impacting CSBG.

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